**Toal Lodewick**

  toal.lodewick@marquette.edu • STUDENT, Topsfield, Ma 01983, Driven YMCA Athletics Director with a track record in program planning and child supervision

**education**

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| MARQUETTE UNIVERSITY, Milwaukee, WI | May 2026 |

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| **Bachelor of Science in Business Administration** |  |

**CANDIDATE**

**experience**

In and Out Liquor, Milwaukee, WI

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| **Clerk** | January 2024 - Present |

* Provide customer service to ensure satisfaction.
* Utilize problem solving skills to resolve customer complaints quickly.
* Process customer payments accurately and efficiently.
* Assist customers with product selection by providing accurate information about products.
* Stock products using first-in, first-out rotational procedure to avoid stockpiling.

Danvers YMCA, Danvers, MA

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| **Athletics Director** | June 2019 - September 2023 |

* Created plans to promote sports teams and events.
* Always promoted good sportsmanship among participants.
* Utilized patience and understanding when dealing with challenging behavior from campers.
* Showed leadership skills by motivating campers to participate in team building activities.
* Managed multiple tasks simultaneously while supervising large groups of children.
* Remained calm in emergencies and stressful situations.

Radical Adventures, Ipswich , MA

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| **Salesperson** | May 2023 - July 2023 |

* Communicated product features, advantages, and benefits to customers.
* Utilized problem solving skills to identify customer needs and provide optimal solutions.
* Maintained an up-to-date understanding of market trends and competitor activities.
* Created marketing materials such as brochures, flyers, and promotional items for events.
* Developed strong product knowledge of various bicycle brands and components.
* Monitored sales floor display area to ensure merchandise was properly arranged and priced accurately.
* Prepared merchandise for purchase and rental.
* Repaired or tuned up bikes brought into shop.

**certifications**

Mandate Reporter

Concussion Training

First Aid and CPR Certified